ORION

ORION HOSPITALITY SOLUTIONS

Intelligent Collaboration Software to Connect Hospitality Teams

Hospitality operations leaders know they must equip their teams with communication and collaboration technology that enhances guest experience, improves safety, and boosts productivity. Radios and limited PTT apps just don't cut it anymore.

Orion's platform offers a transformational alternative. We support our hospitality customers as they provide the highest levels of service and safety to guests. They also see improved team productivity while working in extremely dynamic hospitality environments.

Collaborate Instantly

Automate Standard Procedures
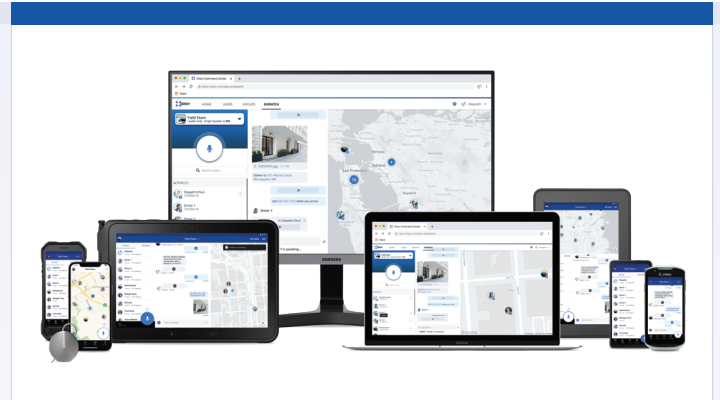
Enhance Worker Safety

Track Team Locations

Team Communication and PTT 2.0

Communicate via push-to-talk in ad hoc, 1:1, or group environments that enable managers to connect directly with relevant workers like food and beverage service, housekeeping, security, engineering, spa, grounds, transportation, and front desk teams.

Cross-Departmental Collaboration and Operational Control

Track real-time staff activity across buildings and deploy additional resources where needed, including in urgent or dynamic situations. Always know where employees are, what they're doing, and how they're performing.

ACCOR | Fairmont HOTELS & RESORTS | auroHOTELS Elevating the Experience | COURY HOSPITALITY | MAPLEWOOD senior living | Inspīr CARNEGIE HILL | SUMMIT HOSPITALITY GROUP, LTD.

Learn more: sales@orionlabs.io or (866) 855-4249 **orionlabs.io/hospitality**

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Improve Operational Effectiveness with Process Automation

Orion's voice-activated automations empower your workforce to focus on higher-value tasks and automate routine tasks like checklists, standard operating procedures, and more. All processes are recorded and archived, offering greater control and actionable insights to improve operations.

85% of teams want to use voice tools at work

—CMG Partners Survey, 2018

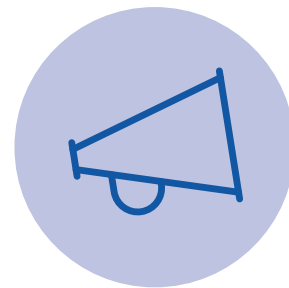## Voice-First Intelligent Collaboration for Hospitality Teams

Emergency Response

Enable lone workers to easily summon assistance in an emergency, simply by speaking "help" into their Orion device. Emergency & Panic Workflows get help on the way quickly.

Language Translation

Translate more than 60 languages between team members instantly. Team members speak in their preferred language, and you hear what they say in your language.

All-Call Communication

Alert all workers of threats or emergencies. Support managers, janitors, housekeeping, security, and front-of-house team members at all times, no matter where they are in the facility or off campus.

What our customers are saying

Orion's easy-to-use, all-in-one platform supports cross-departmental communication, operational control, and dynamic and urgent situation management, making it the ideal solution to modernize our collaboration technology.

— **Jason Parfitt**, Systems Manager at Fairmont Hamilton Princess & Beach Club

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